

# It's Christmas!

## Wholesale Customer Services Opening Hours:

### Christmas Week Hours



Please note:

Any order placed Tuesday 24<sup>th</sup>, Wednesday 25<sup>th</sup> and Thursday 26<sup>th</sup> December will be delivered on Friday 27<sup>th</sup> December.

### New Year's Week Hours



Please note:

Any order placed Tuesday 31<sup>st</sup> December and Wednesday 1<sup>st</sup> January will be delivered on Thursday 2<sup>nd</sup> January 2020.

## Want to know when to expect your deliveries?

If you have a dedicated delivery day, your order will be rescheduled for the next working day. If you would like us to deliver on an alternative day because your clinic is closed, please call customer services on **03300 947 587**.

# Schedule 2 Drug delivery information:

REMINDER: We can only process orders against an original home office requisition request form (FP10CDF)

## Important:

Please observe delays of Royal Mail Post over the Christmas period.

It is advisable to check your stocks 2-3 weeks before the Christmas week and order accordingly.

## RMSD have provided the following delivery times:

Monday 23<sup>rd</sup> December (for delivery on Tuesday 24<sup>th</sup> December)

Orders resume 27<sup>th</sup> December (for delivery 30<sup>th</sup> December)

Monday 30<sup>th</sup> December (for delivery Tuesday 31<sup>st</sup> December)

From 2nd January 2020, normal deliveries resume.

## Practice Management Software Support Opening Hours:

Normal office opening hours and out of hours emergency support resume from Thursday 2<sup>nd</sup> January 2020.

Tuesday  
24<sup>th</sup> December

### Christmas Eve

Usual Office Opening Hours  
Out of Hours: 17:30-20:00

### Christmas Day & Boxing Day

Office Closed  
Out of Hours: 09:00-13:30

Friday  
27<sup>th</sup> December

Usual Office Opening Hours  
Out of Hours: 17:30-20:00

Saturday  
28<sup>th</sup> December

Office Closed  
Out of Hours: 08:00-20:00

Sunday  
29<sup>th</sup> December

Office Closed  
Out of Hours: 09:00-13:30

Tuesday  
31<sup>st</sup> December

### New Year's Eve

Usual Office Opening Hours  
Out of Hours: 17:30-20:00

Monday  
30<sup>th</sup> December

Usual Office Opening Hours  
Out of Hours: 17:30-20:00

Wednesday  
1<sup>st</sup> January

### New Year's Day

Office Closed  
Out of Hours: 09:00-13:30

## Buying Group Office Support Opening Hours:

Tuesday 24<sup>th</sup> December

**Christmas Eve**

**09:00-16:00**

**Christmas Day  
& Boxing Day**

**Office Closed**

Friday 27<sup>th</sup> December

Usual Office  
Opening Hours

Monday  
30<sup>th</sup> December

Usual Office Opening Hours

Tuesday 31<sup>st</sup> December

**New Year's Eve**

**09:00-16:00**

Wednesday  
1<sup>st</sup> January

**New Year's Day**

**Office Closed**

Thursday 2<sup>nd</sup> January

Usual office  
opening hours  
resume

**We wish you a very  
Merry Christmas and a  
Happy New Year from all  
at MWI Animal Health!**