

3<sup>rd</sup> May 2019

Dear Customer,

**URGENT RECALL ALERT: Veterinary Level**  
**SELEKT CHARBON FLUIDE 1L- 30402976 – Batch D210219**

We have received the following information from our supplier Nimrod:

*Some bottles of Selekt Charbon Fluide, Batch Number D210219 EXP 02/2021, have become swollen and their bases distorted. Samples from the faulty batch are being analysed and, whilst there is no reason to believe that these products would have any harmful effect, the product clearly does not comply with our high-quality standards and so we are recalling all **unused bottles** of the batch concerned.*

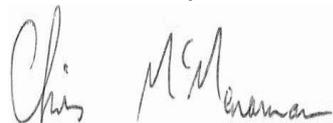
You are receiving this communication because you have been identified as having received an affected batch.

**Urgent: Action Needed**

- Please could you check your stock as identified and return any product to us for a full credit.
- Please can you return this letter with the returned stock, having completed the sections below.
- If you do not have any stock, please return this letter, endorsed to that effect.

Many thanks, and we apologise for any inconvenience.

Yours faithfully,



Chris McMenaman  
Responsible Person & WQP  
e-mail: [regulatory@cvws.co.uk](mailto:regulatory@cvws.co.uk)

**If you have any concerns regarding this recall please contact nimrod directly.**

**Email: [nimrod@nimrodvet.co.uk](mailto:nimrod@nimrodvet.co.uk)**

**Phone: +44 1608 652593**

Product	Date	Quantity being returned	Practice contact & <u>Centaur Account No.</u>	Invoice Number:	We have no stock of this product /batch (tick)
<u>Article No:</u> <u>30402976</u>					

**Important – if you do not provide your account details or Invoice Number to MWIAH, processing your credit will be delayed and/or may not be made**